

Cerritos Boutique RV Policies & Agreement



¡Bienvenidos a Cerritos Boutique RV! Please review these policies and agreements for CBRV. Our objective is not to enforce rules, but to create a safe, fun, and comfortable environment for everyone on the property. By reserving your space at CBRV, you are agreeing to these policies.

RESERVATIONS

Reservations are confirmed only with successful payment of the full deposit. Deposits are the greater of 50% of the reservation total or the rate for one night. A reservation is not confirmed until the deposit has been received. The balance is due by end-of-day on arrival. Cash (USD or MXN) is preferred.

CANCELLATIONS & CHANGES

Reservations may be canceled or changed based on availability up to 7 days prior to arrival. There is a \$200 MXN cancellation fee that will be deducted from your deposit refund. Within 7 days of arrival, the deposit is forfeited.

Delayed arrivals or early departures are subject to the original charges.

CHECK-IN & CHECK-OUT

Check-in time is between 3pm and 8pm. Check-out is 11am. CBRV cannot guarantee an early check-in or late check-out. Please advise CBRV of your planned arrival time via WhatsApp to Gina so you can be greeted and shown to your site.

Upon checking-out, the guest's site must be cleaned of all personal possessions, trash, and recycling.

OCCUPANCY

Rates are for an occupancy of 2 adults/guests per site. This is a strict policy. As CBRV has sustainability initiatives and strives to keep a comfortable environment for all, we reserve the right to decline additional guests at each site. If additional guests are approved by CBRV management, a charge of \$200 MXN/day/person will be added for the duration of the stay.

KIDS

Our facilities are not suitable for children under the age of 12. In conjunction with the above stated occupancy limits per site, it is at the sole discretion of CBRV management to allow kids or additional guests. If kids or additional guests were not mentioned on the reservation request form, your stay may be declined or incur additional fees.

TENTS

Tents, or otherwise sleeping on the ground, are not allowed. Tidy screen tents or pop-up canopies are allowed within the designated camping site.

DOG POLICY

CBRV is dog friendly and welcomes well-behaved, furry family members. All pets are subject to being vetted by CBRV management (and Brody) to ensure the safety and comfort of all guests and their pets. Owners are exclusively responsible for cleaning up after their dogs and should be diligent in looking for and cleaning up pet waste *every day*. All waste must be properly disposed of. Excessive barking will not be tolerated as we strive to maintain a comfortable and quiet environment for our guests and residents. Owners are responsible for any damage or injury caused by their pets, including to plants and landscaping at CBRV. Dogs should not be left unattended outside. Aggressive, territorial, noisy, or unruly dogs will not be allowed and will result in guests being asked to leave the CBRV property. Dogs must be okay with off-leash visitors. Only one warning is given.

AMENITIES

CBRV is a full hookup boutique RV park and provides electrical, water, sewer, and internet for all guests. Rates do not change if guests do not use these amenities. Our electrical system provides 20 amps to each space. Heavy power draw appliances such as air conditioners, toasters, microwaves, or hairdryers may trip the breaker. Each site has its own electrical circuit and breaker. If your breaker is tripped due to overload, it needs to be accessed and turned back on by management. If management is not on site, you will need to wait until someone arrives.

TRASH, RECYCLING, & COMPOST

Bins are provided for trash. Guests are responsible for properly bagging their trash and placing it in the provided bins. No trash or organic items may be left outside of a sealed trash container for any reason as this could result in a bug issue or dogs tearing apart trash bags. Large items should not be placed in the trash can. Cardboard boxes should be broken down to easily fit inside of a trash can.

CBRV does not collect recycling. You can bring your pre-sorted, clean recyclables to the Punto Verde recycling center in Todos Santos. Note that colored glass is not recyclable and is considered trash.

RECYCLED WATER SYSTEM

We proudly recycle our grey water to keep our desert oasis lush and green. Please do not use bleach or chemicals in your sinks, toilets, or other drains while staying at CBRV as it will damage our system.

If possible, please dump your grey and black water tanks every few days rather than all at once.

All water in Cerritos is trucked in. Please be mindful of the desert environment when showering and running sinks. Do not use CBRV hoses for washing vehicles (we can help arrange a mobile car wash).

FIRES

As local regulations do not permit fires, please refrain from using wood burning grills, firepits, etc. Should you decide to grill on the property, you are responsible for monitoring the grill to avoid accidents. CBRV has a contained firepit for guest use. Please be sure to keep the area clean and monitor that the fire has been completely extinguished.

PARKING

Please only park in your designated site and completely off the gravel driveway. Each site is assigned to a guest. Do not leave cars, chairs, easy-ups, surf boards, etc in common spaces or outside of your reserved site. If your vehicle cannot fit within your site, it can be parked along the road outside of the bamboo fence or we will find another suitable spot for it. Visiting guests should park in the road.

NOISE

Please be considerate. We do not have quiet hours, but ask that guests be mindful of noise to ensure the comfort of all guests on the property and our neighbors. Many guests of CBRV work remotely from their trailers.

THE WALL

The concrete wall belongs to our neighbor. Under no circumstances should anything be leaned upon, hung on, or otherwise touching the wall as the neighbor considers this trespassing. It's silly, but we try to be good vecinos.

DEPOSIT & PAYMENT

Upon approval, guests will receive an e-mailed invoice. Successful receipt of the deposit is required to confirm the reservation. The deposit is the equivalent of the greater of one night's stay or 50% of the total reservation made via PayPal, Zelle, or Venmo, which will be applied toward the reservation. This 50% deposit is based on the total rate of the confirmed reservation. Exchange rates are based on XE.com.

CBRV will collect the remaining payment in full upon check-in. Cash (USD or MXN) is preferred.

TAXES & FEES

Reservations are subject to applicable taxes and fees, including 19% IVA and 3%.

SECURITY

CBRV is not responsible for any damaged, stolen, or missing items belonging to guests. We do not offer security systems and suggest that guests keep their vehicles and RVs locked when they are not present.

CONTACT

Gina WhatsApp +1 908.216.6850 - TEXT here as a primary point of contact

CerritosBRV@gmail.com

Instagram & Facebook: @CerritosBRV

www.CerritosBRV.com